

15. THE PARTICULARS OF FACILITIES AVAILABLE TO CITIZENS FOR OBTAINING INFORMATION, INCLUDING THE WORKING HOURS OF A LIBRARY OR READING ROOM, IF MAINTAINED FOR PUBLIC USE :

Sl. No.	Facility available	Nature of information	Working hours
(1)	Help Desk	Assistance to citizens	9.30 a.m. to 1.15 p.m. & 2.00 p.m. to 5.45 p.m.
(2)	Web-site www.dfes.goa.gov.in	Departmental details	----
(3)	Library	Reference Books	9.30 a.m. to 1.15 p.m. & 2.00 p.m. to 5.45 p.m.
(4)	Notice Board	Tender Notices, vacancies to direct recruitment and any information for general public	Throughout office hours