

7. THE PARTICULARS OF ANY ARRANGEMENT THAT EXISTS FOR CONSULTATION WITH, OR REPRESENTATION BY, THE MEMBERS OF THE PUBLIC IN RELATION TO THE FORMULATION OF ITS POLICY OR IMPLEMENTATION THEREOF:

The following officials of this Directorate are designated as Public Grievances Officers :

Sl. No.	Public Grievance Officer	Role/Responsibility
1.	Deputy Director (Fire Service), Central Zone, Ponda	Public Grievances relating to Central Zone having jurisdiction over Ponda, Bicholim, Old-Goa, Kundaim and Valpoi Fire Stations.
2.	Deputy Director (Fire Service), South Zone, Margao	Public Grievances relating to South Zone having jurisdiction over Margao, Verna, Curchorem, Cuncolim and Canacona Fire Stations.
3.	Divisional Officer, North Zone, Panaji	Public Grievances relating to North Zone having jurisdiction over Panaji, Mapusa, Pernem, Vasco, Porvorim and Pilerne Fire Stations.

Order No. DFES/CONF/08-Vol.VIII/2025-26/2966 dated 02.09.2025

<https://dfes.goa.gov.in/wp-content/uploads/2025/11/State-Public-Grievance-Officer.pdf>